# HOSPITATION Hospitality Guest Experience Platform

HOM PLATFORM meets all the needs of its guests to help hotels increase guest satisfaction and improve tracking.

O homplatform.com





STARTUP ESTONIA



# Problem





Domestic and foreign guests staying in hotels, in-room telephone requests are forgotten, delayed, not understood by language differences, wrong requests, etc. such problems.

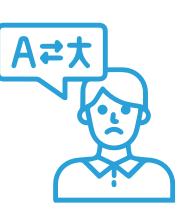


Poor in-room information, lack of language-speaking staff, in-hotel orientation problems and not being aware of events



Dissatisfied guests due to the negativities experienced in the hotel during the limited holiday and accommodation periods

# Why Today's Solutions **Don't Work?**



### Language Problem

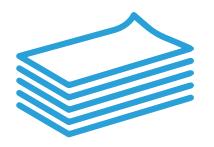
Due to the lack of multilingual staff in the demands of foreign guests, erroneous and false demands arise.



## **Operation Problems**

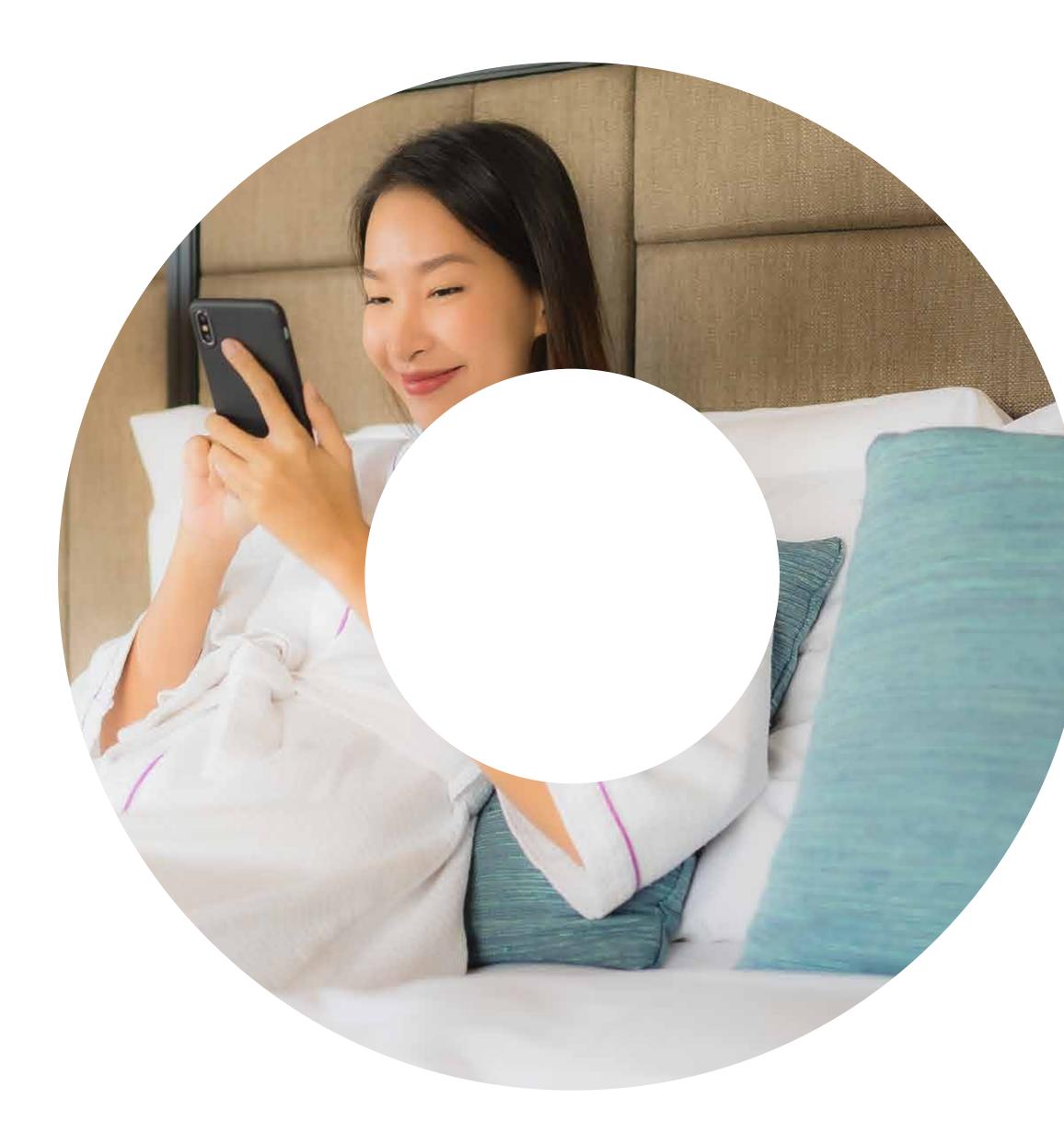
Guest requests are conveyed to the reception via the in-room telephone. The reception communicates it to the relevant department via Whatsapp group.

- • • • • • • •
- • • •



### Waste of Paper

The need for constant updating of hotel and in-room printed materials creates a waste of paper and extra costs.



# Solutions



All requests of the guests are transmitted digitally to the relevant departments via mobile, web or tablet.

## Activity Notifications

The hotel's campaigns and events will be sent as a notification during your stay and can work in all languages.



There is a City Guide category in the application. Eating and drinking, entertainment and cultural venues are listed in this category.

## Product Guest Mobile App

## Before Stay

- •Mobile Check-In
- Digital Signature
- •Transfer Services
- Room Upgrades







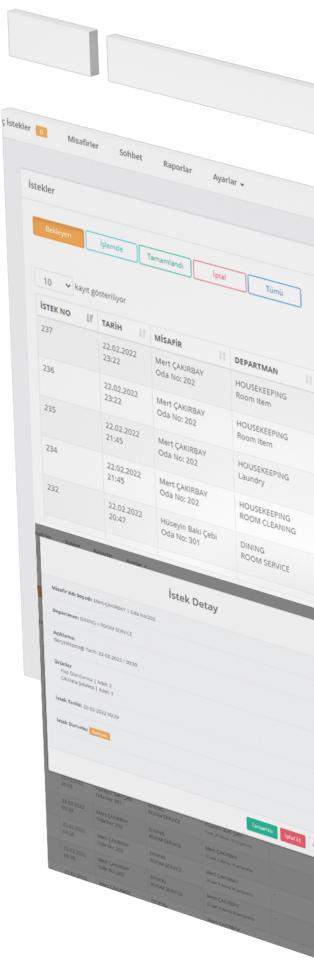
## During Stay

- Service Reservation
- Digital Concierge
- Chat with the Reception
- Mobile Check-Out
- •Room Service Requests
- Mid-Stay Surveys

## Define and direct a task. Product Analyze and report. **Reception Control Panel**

- •Viewing Request Details
- Request Forwarding
- Request Status Monitoring
- Sending Notifications
- •Chat with Guest
- Internal Request









# Market



In the Hotels market, the number of users is expected to amount to 1,333.00m users by 2027. In the Travel & Tourism market, 74% of total revenue will be generated through online sales by 2027.

## **Target Customer**

3,4,5-star hotels with more than 35 rooms: Resort Hotels, City Hotels, Local Hotel Chains, Independent Hotels, Branded chains with franchises.

## **Bussiness Model** B2B SaaS TravelTech

We invoice hotel businesses on a monthly basis, starting from €3.9 per room \* number of rooms. Free for users.

Sales Target (Based on Basic & Standard Package)

SALES	FIRST	SECOND
(35 Rooms)	10 Hotel € 16.380	20 Hotel € 39.312
(50 Rooms)	10 Hotel € 23.400	30 Hotel € 84.240
(75 Rooms)	20 Hotel € 160.200	40 Hotel € 384.480
(100 Rooms)	25 Hotel € 267.000	60 Hotel € 768.960
(200 Rooms)	35 Hotel € 747.600	75 Hotel € 1.922.400
TOTAL	€1.214.580	€3.199.392



• •

# Competitors

## Actabl.

A US-based Series B startup. Plays an active role in its region Approximately 2000+ The hotel seems to have customers. It can be said that it is the market leader. Startup previous name was Alice. actabl.com

## Duve

- An Series A Startup based in Israel.
- A good player but cannot be said
- to be the market leader.
- Duve, like other competitors,
- publishes separate applications for each hotel.

duve.com

# Why Better?

HOM PLATFORM aims to gather all hotels in a single application and to offer similar service better. The reason is to get rid of the extra publishing, updating, design and technical support efforts for each hotel.

- Being able to work in integration with hotel crm software,
- 2. Its pricing is more affordable and easily accessible than its competitors,
- the accommodation with its room reservation feature,

3. Being the only application that provides service before and after 4. Being the only application in its field that includes the City Guide,

# Traction

- Participated in important tourism fairs.
- Meetings with industry stakeholders.
- Completed Alpa and Beta tests,
- Published and installed our demo hotel in the app stores.
- Live training and presentations for hotel staff,
- Integrated it with Turkey's largest CRM software, Elektra Web, Received invitation from the Estonia Startup Committee,
- Accepted to the FiCore Estonia Nordics Spring 2024 cohort!









## Team

### Hüseyin Baki ÇEBİ

CEO, Designer

He is (CEO) is a graduate of the Faculty of Fine Arts, Graphic Design. (11 years of entrepreneurship) 70% equity stake





### **Gamze SINIR**

### **Product Manager**

She is a Computer Programming graduate. (5 years product management experience.)



### Mert ÇAKIRBAY

### Co-Founder, Full Stack Developer

He is Co-Founder (CTO) is a Computer Programming graduate. (12 years experience) 20% equity stake



### Yağız SONKAYA

### Co-Founder, Front-End Developer

He is a Computer Programming graduate. (15 years endustry experience.) 10% equity stake

## **Investment** We are seeking a pre-seed investment of €450,000 for HOM PLATFORM at a €3 Million Valuation.

## E450K ANGEL ROUND



## **€1.214.580** REVENUE OVER 12 MONTHS



# Contact

## HOM PLATFORM BİLGİ TEKNOLOJİLERİ OÜ

Harju maakond, Kesklinna linnaosa, Ahtri tn 12, Tallinn, Estonia

## Contact Us \_\_\_



+372 5422 0827



homplatform.com



info@homplatform.com



crunchbase



Founder Institute STARTUP ESTONIA



• • • •

• • • •